

ABSTRACT OF THE DISCLOSURE

"Communication Triggered Just in Time Information"

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An automatic display is triggered upon the receipt of a communication (e.g., telephone, email, pager, etc) to present a recipient with relevant information about the originator including background data as well as issues to be addressed or remembered. A Personal Information Management (PIM) system stores the information that associates individuals with a set of data that includes tasks, events, and journal entries. The arrival of a communication triggers a query of the PIM system using the originator's identifier and the corresponding data is retrieved for display.